



1 YEAR EMEDIA LIMITED WARRANTY FOR MUSIC INSTRUMENTS

Your new eMedia Music instrument is warranted to be free from defects in materials and workmanship for one (1) year after original retail purchase and is limited to its original owner for personal use in the home only, subject to the limitations contained in this warranty (effective May 1, 2012). During the Warranty period, it is your obligation to request and pay for normal care and maintenance.

If at any time during the warranty period this eMedia Music instrument malfunctions as a result of faulty materials or workmanship, eMedia Music will repair the defect(s) or replace the instrument, as it deems appropriate in its sole discretion. eMedia Music reserves the right to use materials regularly utilized at the time of repair in the event that original materials are no longer available. If replacement of your instrument is deemed appropriate by our staff, eMedia Music will replace the instrument with one of the same or most similar style of a value not in excess of the original purchase price of your instrument.

THIS WARRANTY IS EXTENDED TO THE ORIGINAL RETAIL PURCHASER ONLY AND MAY NOT BE TRANSFERRED OR ASSIGNED TO SUBSEQUENT OWNERS. IN ORDER TO VALIDATE YOUR WARRANTY, AND AS A CONDITION PRECEDENT TO WARRANTY COVERAGE HEREUNDER, YOU MUST REGISTER THE ACCOMPANYING SOFTWARE ELECTRONICALLY WITHIN FIFTEEN (15) DAYS FOLLOWING THE ORIGINAL DATE OF PURCHASE. YOUR PROOF OF PURCHASE OR SALES RECEIPT MUST ACCOMPANY ALL REQUESTS FOR WARRANTY COVERAGE.

This warranty does not cover:

1. Any instrument that has been altered or modified in any way.
2. Any instrument purchased from any source other than an authorized eMedia Music Dealer.
3. Any instrument that has been damaged due to misuse, negligence, accident, or improper operation.
4. Damage caused by exposure to adverse environmental conditions, such as extremes in temperature or humidity, which can result in cracks, chips, or discoloration in the finish.
5. Damage resulting from power surges, theft, fire, flood, acts of God, and other unexpected issues outside of your control.
6. Damage caused by a failure to provide reasonable and necessary maintenance.
7. Damage caused by use of other than genuine original equipment manufacturer replacement parts or parts of similar quality and composition.
8. Routine tuning or adjustments.
9. The subjective issue of tonal characteristics.
10. Shipping damages of any kind.
11. Normal wear and tear.
12. Cracking, discoloration or damage of any sort to the finish or plating for any reason.
13. Professional use of this instrument or use outside of a home/academic setting.

EMEDIA MUSIC MAKES NO OTHER EXPRESS WARRANTY OF ANY KIND WHATSOEVER. ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXCEEDING THE SPECIFIC PROVISIONS OF THIS WARRANTY ARE HEREBY DISCLAIMED AND EXCLUDED FROM THIS WARRANTY. SOME STATES AND/OR COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES SO THAT THE ABOVE MAY NOT APPLY TO YOU. EMEDIA MUSIC SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL OR OTHER SIMILAR DAMAGES SUFFERED BY THE PURCHASER OR ANY THIRD PARTY, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS OR BUSINESS OR DAMAGES RESULTING FROM USE OR PERFORMANCE OF THE INSTRUMENT, WHETHER IN CONTRACT OR IN TORT, EVEN IF EMEDIA MUSIC OR ITS AUTHORIZED REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND EMEDIA MUSIC SHALL NOT BE LIABLE FOR ANY EXPENSES, CLAIMS, OR SUITS ARISING OUT OF OR RELATING TO ANY OF THE FOREGOING.

Note: Customers who purchased product outside of the U.S should contact their local distributor for the handling and resolution of all warranty issues as described above.

How to Obtain Warranty Service for product purchased in the United States :

In the event of malfunction of your eMedia Music instrument, you should notify eMedia Music directly and as soon as possible after the first occurrence of malfunction. eMedia Music will attempt to diagnose the problem and, if necessary provide a Return Authorization number and the address of the nearest eMedia Music Service center. It shall be your responsibility to deliver the instrument to the service center within ten (10) business days through a method that provides delivery confirmation. Shipping charges for instruments sent to an eMedia Music Service center will not be reimbursed.

No instrument may be returned to eMedia Music without such prior Return Authorization. Only eMedia Music may perform warranty service and any service performed by unauthorized persons will void this warranty. eMedia Music disclaims liability for defects or damage caused by services performed by unauthorized persons. eMedia Music will, at its discretion and without charge to you, repair or replace the instrument.

When contacting eMedia Music, you must include a complete written description of the malfunction of the instrument. Following its inspection of an instrument upon its arrival, eMedia Music or the Authorized eMedia Music Service representative will advise you of the approximate date of completion. The repaired or replaced instrument will be returned to you through an insured, prepaid ground shipping method at the discretion of eMedia Music. Instruments repaired by an eMedia Music Service center will receive a three (3) month warranty extension.

No representative or other person is authorized to assume for eMedia Music any liability except as stated in this warranty. This warranty gives you specific rights which may vary from state to state or from country to country.

For further information, contact Warranty Dept, eMedia Music:

eMedia Music Corporation
Attn. Warranty Department
664 NE Northlake Way
Seattle, WA 98105
(206) 329-5657
www.emediamusic.com/contact.html