



This FreedomPop device is Certified Pre-Owned in accordance with the FreedomPop Certified Pre-Owned (CPO) program, outlined below:

6-MONTHS LIMITED WARRANTY

Worry-free protection against any manufacturer defects with exchanges accepted up to 6 months post purchase

EXTENSIVE PHYSICAL DAMAGE CHECK

Visual inspection for damage and thorough cleaning to ensure device is like-new

COMPREHENSIVE FUNCTIONALITY CHECK

Close examination of buttons & ports to ensure full functionality as well as touch screen visual & performance tests

THOROUGH DATA WIPE AND FACTORY RESET

Return of the device to it's factory default settings and removal of any legacy information or data

ADVANCED RADIO FREQUENCY TESTS

Tests to ensure device's antenna connects, activates, and maintains network connection whenever a signal is present

6-Months Certified Pre-Owned (CPO) Limited Warranty

FreedomPop will repair or exchange any CPO device purchased through a FreedomPop Authorized Reseller that is determined to have a manufacturer's defect. The 6-Months Limited Warranty applies only to hardware components that have not been subject to misuse, neglect, liquid damage or other external causes, alterations, or repair by the purchaser. If purchaser contacts FreedomPop and it is determined that purchaser's CPO device is covered by the 6-Months Limited Warranty, purchaser will be asked to return the defective CPO device to FreedomPop within 6 months of the date of purchase. FreedomPop will send purchaser the repaired device or a replacement (a similar unit or one of comparable quality) at no cost to purchaser.

Certified Pre-Owned (CPO) Warranty Procedures

Should the purchaser need to activate the 6-Month Limited Warranty, purchaser must contact FreedomPop Support (contact information below) within 6 months of purchase from a FreedomPop Authorized Reseller to submit a CPO Limited Warranty return request. Purchaser should specify the reason for the return and include the model and device ID number, and FreedomPop will issue a Return Material Authorization (RMA) number to accompany the authorized return. The RMA will also include where to ship the CPO device. FreedomPop cannot accept any return without a RMA number. Purchaser is required to pack the CPO device in its original packaging with the original carton contents that were provided with purchase and include a copy of the FreedomPop Authorized Reseller purchase receipt or other proof of purchase. All CPO devices must be in like-new condition (reasonable wear and tear excepted) and include all accessories included in original CPO device package. It is the purchaser's responsibility to remove any removable storage media and back up any data, software, or other materials that have been stored or preserved on the device, as it is possible such storage could be destroyed, lost, or reformatted during service. Repairs and exchanges will only be issued to the purchaser whose name appears on the purchase receipt. Purchaser should retain a copy of the purchase receipt for their records. Shipping and handling charges are not refundable. Purchaser is responsible for paying all shipping, insurance, and any other costs in connection with the return of CPO devices for any reason.

FreedomPop Support
www.freedompop.com/support
returns@freedompop.com
(888) 743 - 8107